



For the Fashion marketing Strategy project, I and my group created Soulcloth which is a sustainable fabric bag brand. Our brand is dedicated to providing products with unique design and eco-friendly fabrics. We did PESTEL analysis, business concept, marketing research, target customer, competitive analysis, merchandising plan, and marketing plan.

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Executive Summery

"Wecan't really find chic fabric bags. Why don't we make nature-friendly yet fashionable bags that people can use anytime?"

SoulCloth is established in 2017 in Hayes Valley San Francisco, CA to offer fashion-conscious and eco-conscious people stylish fabric bags made of organic, recycled materials. People in the

Bay Area, who have styles at the same time they care alot about nature and ecology, inspired us alot, and now we are ready to offer them our products they would love. We also want to give a positive impact on asmany people aspossible, so we also offer our products online inside of the United States.

Since fabric bag is useful and practical for any people, our target demographic can range from the age 18 to 55. We care design so mush that our primary customer is from the age 18-30, who is often very conscious about fashion.

Tooffer customers a variety of bags, we have three collections with prints/embroideries designed by us for this season: Endangered Animal Collection, Nature Collection and Fashion Gang Collection. In addition to them, acustomer can also design a print/embroidery that will be applied on abag.

Wewant to offer affordable products; however, our first priority is QUALITY. Wemake sureour products are sustainable, fashionable, and are ethically made in California. The price range of our products is between \$19.99 and \$49.99.

With our products and passion for fashion and ecology, we want to make the society unique and clean with you.

Buisness and Project Idae Brand Name Process

Weare focus on product ing the environmental product. We identified our products is above the merchandise itself, it contains the meaningful memory inside it.

Friends, lovers, pets, any-thing you favorite can be add to your ownbag.

The customize canvas bag, can be made with color print orembroidery, also good with multi-fabric.

Weknow you may have already felt annoyed about your bag, let's make something fun together! Explode the creativity. Of course, we will listen to your comments. Don't worry, your bag is coming right now.

Discovery the company story

Identify the product & the technology

Understand the customers

Logo Process



M:29% Y: 12% K: 0%

- Font and embroidery feeling Basic
- embroidery style
- Circle means that using the sustainable fabric
- The words close together shows that the relationship between the company and customers
- Color choosing
- Pink is popular, not only females like it. It's unisexual. Softness, nature
- and security
- Pink is really unique and eye-catching and white is the most clear color.

Company Mission

SoulCloth is a sustainable brand that produces eco-friendly fabric bags. We use the recycling materials and customized embroidery to show the strong self-awareness. We believe that the fabric bags are necessary accessories for daily life and we want to make our products be fashionable and also sustainable.

Vision Statement

SoulCloth committed to become an influential and thoughtful brand offering people lifestyle that is eco-conscious, but still fashionable. We want more and more people to get involved in sustainable fashion. For our future dream, we want to become the most important recycling fabric bag brand in California.

The Inverted Pyamind Model

Chief executive officer(CEO) Chief creative officer(CCO) Creative director
Product officer
Chief communications manager(CCO) Chief commerciafinancial officer(CFO) Development director
Chief human resource officer(CHRO) Chief web officer(CWO)
Chief brand officer



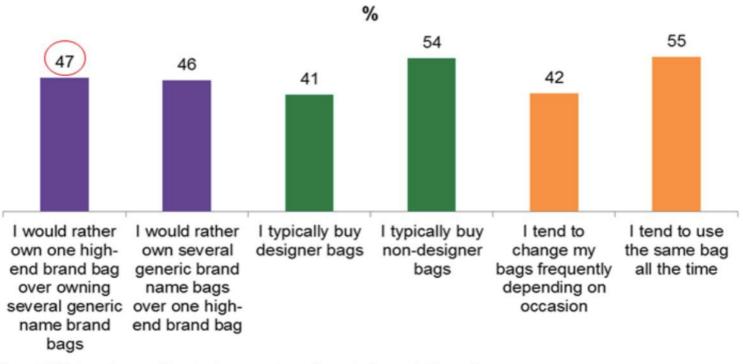
Introduction

In 2007, San Francisco, where SoulCloth is based, became the first city in the states that passed the legislation that bans plastic bags. Stores need to use recyclable or compostable bags instead*. It is very honor that this city ranked athe most greenest city in North America, as of 2014, along with the facts of 77% recycling rate, historical environmental group Sierra Club founded in 19th Century, and eco-consciousness of the residents.

Industry Trend

FIGURE 4: HANDBAG PREFERENCES, FEBRUARY 2017

"Thinking about shopping for bags, which statement best applies to you? Please select one option from each pair of statements."



Base: 790 internet users 18+ who have purchased bags in the past 12 months

Source: Lightspeed/Mintel

Industry Trend

Sustainable Fashion is gowning in the fashion industry. "Sustainable fashion products have grown 19.0% year-to-date (YTD) 2017, compared to last year," and also "volumes of sustainable fabrics such as Tencel and Lyocell have grown by 19.7% year-on-year (YOY), "says wgsn.com.

This trend is not only in the fashion industry. Generally, the share of products with natural-related claims, such as 'no additives/preservatives,' 'organic,' and so on, grew.

It sounded strange because 'eco' and 'sustainable' don't go with our image of fast-fashion; however, dedicated sustainable collections from fast fashion brands such as Mango, Zara, and H&M are playing big roles in sustainable fashion.

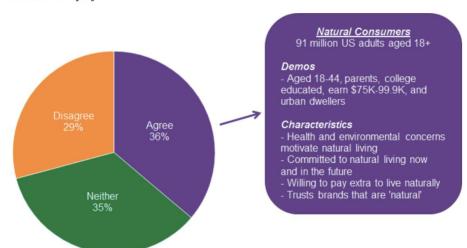
When we look at Handbags and Accessories trend offered by Mintel, unfortunately, over one fifth of consumers have reduced their purchasing of handbags and accessories in the past year4. However, the younger generation like Millennials purchased the most fashion accessories in 2016.

It is shown that consumers are tend to end up buying affordable fashion accessories which they can think "good enough," and keep them for long time even though there is always aspiration for upscale, luxury ones.

Consumer Behavior

FIGURE 1: NATURAL CONSUMER SHARE, APRIL 2017

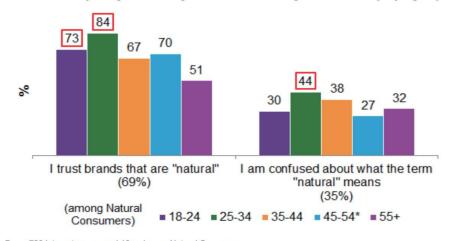
"How much do you agree or disagree with the following statements?" [I live a natural lifestyle]



Base: 2,000 internet users aged 18+ Source: Lightspeed/Mintel

FIGURE 4: NATURAL CONSUMERS' ATTITUDES ABOUT TRUST AND KNOWLEDGE, BY AGE, APRIL 2017

"How much do you agree or disagree with the following statements?" [Any Agree]



Base: 723 internet users aged 18+ who are Natural Consumers

* small sample, <100

Source: Lightspeed/Mintel





Eco Conscious Shoppers

Shoppers' consciousness about sustainable fashion is getting higher and higher; More than 65% of consumers are finding according to the report "The State of Fashion 2017" by Business of Fashion and Mckinsey.

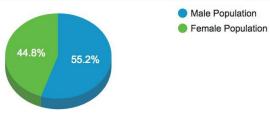
A Pew Research Center survey finds that 75 % of adults in the States are daily concerned about helping the environment. Although the definition of "natural" varies, 91 million adults aged 18 and over in the States consider themselves as natural consumer, who has a natural lifestyle to improve their health and to feel better. Especially, young adult ranged from age 18 to 34 tend to show interest innatural lifestyle.



Hayes Valley's demographic

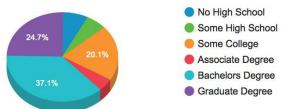
Hayes Valley Population Demographics

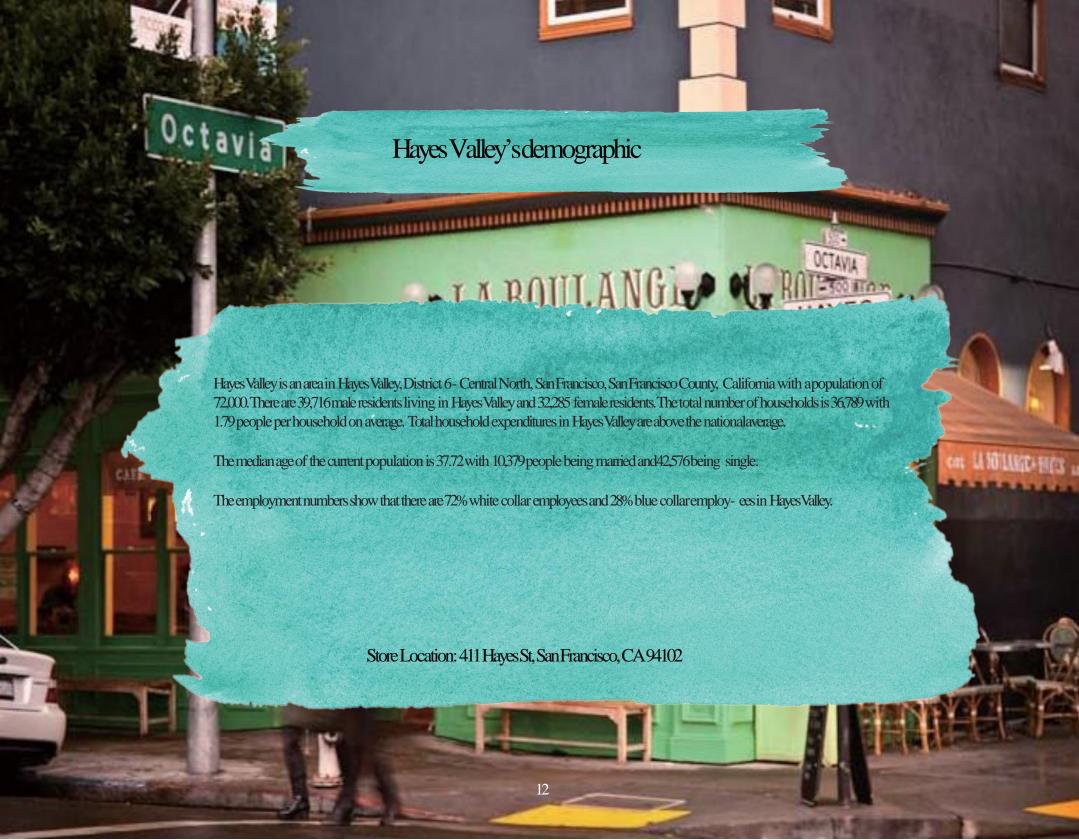
Total Population	72,000
Male Population	39,716
Female Population	32,285
Percent Change Since 2000	4.0 %
Percent Change Since 2010	0.9 %
Median Age	37.72



Hayes Valley Education Statistics

No High School	3,879
Some High School	3,047
Some College	10,283
Associate Degree	2,300
Bachelors Degree	18,970
Graduate Degree	12,601







Target Market overview

- SoulCloth customers are 18 to 55-year-old students and working professional belonging to the middle incomegroup. These customers are trendy people, organic food lovers, and creative individuals who are always exploring the new things.
 - Most of them have at least a college degree. They are tech enthusiasts and social media savvies. They like to socialize with friends and family, enjoy outdoor activities, and love to travel. Our customers care about the sustainability of the earth and prefer recycled and sustainable products. They like to shop at farmers markets and local boutiques. Fashion wise, they know how to combine comfort with their own styles.





Primary Customers









Primary Customers

Geographics

Physical Store: San Francisco local customers and the worldwide tourists Online store: sell to the whole United States

Demographics

Age: 18~30 years old All

gender and all Races

Income: \$32,000-\$92,000

Occupation: Students, white-collar workers, freelancers, artists, designers Education: College and above

Psychographics-Thinkers

Social class: Middle

Lifestyle: Wise, free, sustainable, fashionable, artful, positive and healthy Personality: Creative, energetic, flexible, freethinking, self-conscious, vivacious, curious, having strong personality, tech-savvy.

Secondary Customers







Secondary Customers

Geographics

Physical Store: People who live in the Bay Area. They often shop. Online store: sell to the whole United States

Demographics

Age: 30-55 years old All

gender and all Races

Income: \$55,000-\$150,000

Occupation: White-collar workers, financial and techprofessionals, senior managers

Psychographics-Thinkers Social

class: Middle

Lifestyle: Calm, wise, eco-friendly, healthy, comfortable, relaxed and tasteful

Personality: Respectful, realistic, balanced, considerate, discreet.

Competitive Analysis

STRENGTH:

Hand-made artwork

Organic cotton/linen fabric and other recyclefabrics Customize design with ether print or embroidery Good store location Competitive price

WEAKNESS:

Strength of brand image: It is hard to public anew brand.

Customerloyalty

Low budget to begin anewbusiness. Higher

cost in organic materials

High import tax

Long distance shipping

OPPORTUNITIES

Become popular in San Francisco Bay Area Collaborate with many big fashion retailers and chain market

Publicity of environmental protection andeco-friendly Online shopping

The group of customers tend to be younger whoseek for differential Customers don't only seek for luxury goods anymore, they would like to look for something is eco-friendly. Attract visitors to buy

THREATS

Customized embroidery price increase Many stores sell same products

High rental of the physical store and high labor cost The quality of

bags

Styles are too old Dampening

touristflows



Merchandise Summary

- We want to be not only ethical, but also fashionable.

 SoulCloth is offering you fashionable, nature-friendly fabric bags.

 We have already-made collections with print and embroidery of our choice. We also offer you a customized bag;

 You choose the size of the bag, and design your favorite motif/words in 4"h x 4-1/2"w space.
- For our <u>first collection</u>, we have two printing samples and four embroidery samples; first two prints are associated with dying animals, the other two embroideries are related to nature, and the last two are fashion related fun slogans, which is trendy right now.
- The price range for the bags from our collections: \$19.99~29.99
 The price range for the customized bag: \$34.99~49.99

Merchandise Story

SoulCloth want to provide a close relationship between our company and the audience, and the relationship between customers and the environment. Be green, be active, beeco-friendly.

We produce sustainable fabric bags, and we also use recycle and organic fabrics to make our bags. So we want to tell the story about SoulCloth is that, people can be a part of sustainable fashion from a little fabric bag.

Meanwhile, every product is hand made and printed in San Francisco using environment friendly phthalate free or water-based inks whenever possible.

Our designs will separate into 2 parts, and the first part is print patterns, and embroidery, and the second part is customized embroidery.

For the first part, we have different collections, Cherish, Nature, and Fashion Gang. In Cherish, we use rare animals asour pattern, such as, Rhino and Chameleon. Also, we will donate 2 dollars for selling each of this collection's bags. The second collection is Nature, it includes flowers and some nature features. The third collection is Fashion Gang, we create some words about fashion in this collection.

For the customized part, it will include some popular features, such as planets, smile face and some memes. SoulCloth is dedicated to celebrating our favorite stories while promoting the eco-friendly fabric bags.

Merchandise Plan

Cherish Endangered Animals



Small: \$1999 Medium: \$23.99

Merchandise Collection

Nature Embroidery flowers





Small: \$24.99 Medium: \$29.99

Merchandise Collection

Fashion Gang
Slogan



Small: \$24.99 Medium: \$29.99

SEASON:	Spring/Summer 2018	SELLING PRICE:		CE:		\$24	
STYLE#	#SS1801/1802	COLORS:	Green	n/red			
FABRIC:	Organic linen	UNITS:	100				
SIZE RANGE:	S/M	34					/ soul \
DESCRIPTION:							(soul)
						-	
COST SHEET					6	-	
MATERIALS							
ITEM#	FABRICS	Yards	Pri	ice/Yd	А	mount	
#SS1801	100% Linen	0.5	\$12.3	39	\$6.20)	
	TOTAL				\$	6.20	
7		100	77		7,000		
ITEMS		Quantity	Pric	e Each	А	mount	
	Embroidery						
	Print	1	\$	2.10	\$	2.10	
	Hang tag	1	\$	0.40	\$	0.40	
	Labels	1	\$	0.20	\$	0.20	Chameleon
				~			
	TOTAL TRIMMINGS COST				\$	2.70	
ITEMS		Quantity	Pric	e Each	А	mount	THE RESERVE OF THE PARTY OF THE
Shipping	FOB LA	1	125	1.00	\$	1.00	
	LA to SF	1	\$	3.00	\$	3.00	
Packing	packing material	1	\$	0.50	\$	0.20	A STATE OF THE PARTY OF THE PAR
	TOTAL				\$	4.20	A
Labor	Later W.						(2)
Machine	Operation						
							Rhinoceros
							Tilliloceios
	TOTAL	d)			\$	13.10	
	TOTAL	J			Ψ	10.10	
	8	TOTAL COST			\$	13.10	
		ggested Retail			\$	23.99	
	SI	iggested netall			Φ	23.99	2

CostSheet

SEASON:	Spring/Summer 2018	SELLING PRICE:			\$30	
STYLE#	#SS1803/1804	COLORS:	Green/red	33		
FABRIC:	Organic linen	UNITS:	100			
SIZE RANGE:	S/M			77		SOU
DESCRIPTION:	Nature embroidery bag	Property of the second	100	15		(sou)
COST SHEET				9	1	
MATERIALS			ii.		5 5	
ITEM#	FABRICS	Yards	Price/Yd		Amount	
#SS1801	100% Linen	0.5	\$	12 \$	6.20	
	TOTAL			\$	6.20	
Notions						
ITEMS		Quantity	Price Each	1	Amount	-187.
	Embroidery	1	\$ 2.5	0 \$	2.50	200
	Print					
	Hang tag	1	\$ 0.4	0 \$	0.40	The state of the s
	Labels	1	\$ 0.2	0 \$	0.20	
						i
						Natural green
	TOTAL TRIMMINGS COST			\$	3.10	
ITEMS		Quantity	Price Each	ne e	Amount	
Shipping	FOB LA	1	-		1.00	
	LA to SF	1	\$ 3.0	0 \$	3.00	
Packing	packing material	1	\$ 0.2	0 \$	0.20	
	TOTAL			\$	4.20	
					1	40 40
Machine	Operation			1.0		a w
Labor		2				A STATE OF THE STA
	TOTAL			\$	1.00	
			TOTAL CO	2 T	14.50	
		9	uggested Ret		29.99	Natural red
			ML	77	52%	Naturarieu

Cost Sheet

Pricing Strategy

According to our survey, people don't expect to spend a lot for a fabric tote bag with embroidery. It is true that you can find plain thin fabric bag under \$10 on Amazon.

However, our product is organic, ethically produced in California, and comes with aprint/embroidery. Wewant to offer as affordable products as possible, but at the sametime we care about nature and quality, which makes the price pointshigher. Our survey also shows that the most important quality is design when they buy a fabric bag. So, we decided to think about quality and design first, and then decide profitable yet affordable price points.

Our price range is moderate, from \$1999-4999.

We have three already-made collections, which is offered cheaper than acustomized bag that is designed by acustomer.

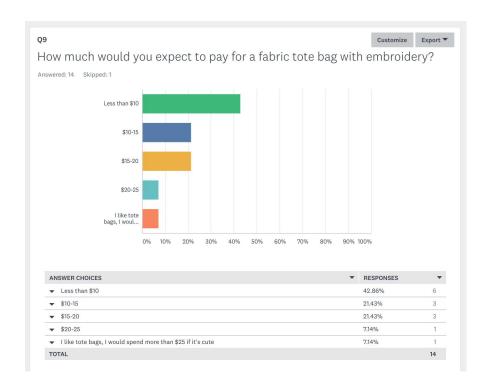
Collection 1: Endangered Animals (Print) Small: \$19.99, Medium: \$23.99

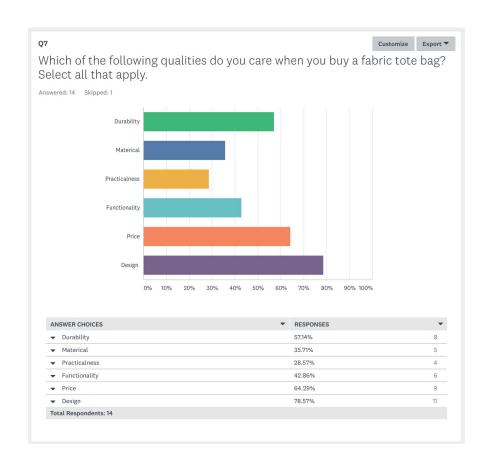
Collection 2: Nature (Embroidery) Small: \$24.99, Medium: \$29.99

Collection 3: Fashion Slogans (Embroidery) Small: \$2499 Medium: \$2999

Customized bag: (A customer can design a motif/words in 4"h* 41/2" w space that will be applied on a bag) Print Small: \$34.99 Medium: \$39.99 Embroidery Small: \$44.99 Medium: \$49.99

Customers' Survey





Production Calender	Start Date	Due Date	Duration
Trend research	Jan 27 th , 2018	Dec 7 th , 2017	9 days
Design Line	Dec 7 th , 2017	Dec 19 th , 2017	9 days
Create specification sheet	Dec 19th, 2017	Dec 26th , 2017	5 days
Order first samples	Dec 26 th , 2017	Jan 9 th , 2018	10 days
Review samples from factory, send comments back	Jan 9 th , 2018	Jan 16 th , 2018	5 days
Order second round samples, pre-costing is included with samples	Jan 16 th , 2018	Jan 29 th , 2018	10 days
Review samples from the factory, send comments back	Jan 29 th , 2018	Feb 2 nd , 2018	5 days
Finalize styles/ Final costing from factory is received	Feb 5 th , 2018	Feb 9th , 2018	5 days
Production	Feb 12 th , 2018	Apr 9th , 2018	40 days
Pack and ship from the factory, Received in the retail store	Apr 9 th , 2018	Apr 20 th , 2018	10 days
Total Duration			108 days

Vendor Information

Vendors in California

Source: Los Angeles County http://dpw.lacounty.gov/epd/aboutthebag/

Name	Phone Number	Address	Website
Adapt Consulting, Inc.	(888) 782-6974	13618 Lemay St. Van Nuys, CA 91401-1114	www.adaptadspecialty.com
All Green Things		Woodland Hills, CA	www.allgreenthings.com
Arcadia Logos Etc.	(626) 447-9839	404 Patricia Way Arcadia, CA 91006	
B2B: American Made Bags Line	THE REPORT OF THE	Los Angeles, CA	www.b2bworldsource.logomall.com
Baggu	(800) 605-0759; (858) 952-1032	2505 Via Pisa Del Mar, CA 92014	www.baggubag.com
Bethel Plastics	(714) 533-8500	1900 Raymer Ave. Fullerton, CA 92833	www.bethelplastics.com
Buy Green	(888) 928-9473 x812	14 Goodyear, Suite 135 Irvine, CA 92618	www.buygreen.com
Command Packaging	(323) 446-3280; (323) 446-3302	Vernon, CA	www.commandpackaging.com www.truereusablebags.com
Convention Tates	(866) 638-1161	13400 Riverside Dr. #207 Sherman Oaks, CA 91423	www.conventiontotes.com
Crown Poly	(323) 585-5522	5700 Bickett St. Huntington Park, CA 90255	www.crownpoly.com
Earthwise Bags, Inc.	(818) 847-2174 x305	2819 Burton Av, Burbank, CA 91504	www.earthwisebags.com
Envirosax	(858) 201-6351	8520 Production Ave. San Diego, CA 92121	www.envirosax.com
Etcetera, Etcetera, Etcetera	(951) 679-6621	26100 Newport Rd, A-12 #35 Menifee, CA 92584-9095	HERE THE RELEASE
Flip and Tumble		El Cerrito, CA	www.flipandtumble.com
Green Bag	(888) 246-2283	San Francisco, CA	www.greenbagco.com
ID&A - New Concepts	(707) 338-2778	925 Lakeville Street 108 Petaluma, CA 94954	www.ideanewconcepts.com



Marketing Objectives

Build astrong brandimage:

SoulCloth is a brand that advocates organic and eco-friendly tote bags. The trademark design of every bag will be embroidery. This type of design will be our iconic image of our products.

Raise Brand Awareness:

Since we are new, we need to let people get to know our brand. By doing this, we need to run social media to advertise ourselves. The campaign will involve some online advertising and physical posters. And we also will attend some trade shows or special events to raise our brandawareness.

Reachout to target customers:

We need to provide more product selection that represent San Francisco. Also, therewill be events and promotions to encourage customers shopmore.

Marketing Action Plans-Events

Opening party on the Earth day(4/22)

"Getyour Bag!" (7/3)

Thanksgiving Holiday (11/22~11/26)

Fabric Bag Design Competition for the new year (1/1) One Year

Celebration (4/1~4/30)

<u>Date</u>	2018/4/22	2018/7/3	2018/11/22 ~11/26	2019/1/1	2019/4/1 ~4/30
Name of Events	Opening Party	"Get your Bag!"	Thanksgiving Holiday	Fabric Bag Design Competition	One Year Celebration
Promotions	20% off	20% off	30% off	Free gift cards for the	15% off





winners

Promotions

- Student Discounts: 15% off with student ID
- Recycle the old fabric bag and get 10% off (Instore)
- \$5 off for the first purchaseonline
- If the customers buy \$100, they will get\$10 off
- Share your own promotional code, your friend and you can get 10% off forone time



Membership Program

- If customers spend \$300 a year, they will become our club members
- Build the customer database
- Build the customer loyalty and community 20% off when
- they purchase any time Birthday gifts for the members (\$20
- giftcard)
- Can attend some special events in the store (Artists speech, Band performance, Organic brands sharing, etc.)



Marketing Channels

- In-store Signing
- Direct Mail
- Social Media: Facebook, Instagram, Twitter, Snapchat E-mail
- Online Website











Campaigns

Opening paparoty hor Eathed Ex. (422) diny Hay (22) is total Production of Uction

- Live band performance with free organic food anddrink All products 20% off in store andonline
- Free shipping on anyorder
- Promotional Channel:
 Direct mail
 Interactive Media: Official website, Instagram, Facebook, Twitter, Snapchat, E-mail



Campaigns

"Getyour Bag ag!"

- International Plastic Bag Free Day (7/3) All
- > products 20% off in store and online Frees shipping
- on any order Promotional Channe
- Interactive Media: Official website, Instagram, Face-book, Twitter, Snapchat, E-mail



Campaigns

Thanksgiving i Holidayi (d 12/2(-11/26)2~11/26) (Weeldesdayd Gyber Cylonelay) (onday)

- 30% off in store and online
- Special Thanksgiving collection in storeonly Free
- shipping on anyorder
- Christmas coupons (\$15 off) for the customers who buy the products Promotional Channel
 - Direct mail
- Interactive Media: Official website, Instagram, Facebook, \ Twitter, Snapchat, E-mail



Store Events

Fabric Basilgesigns Competition Exists them Evrythre 1/1/1 when Ev

- Promotional Channel: Official website, Instagram, Facebook, Twitter, Snapchat, E-mail
- Goal: Increase customer engagement and store traffic
- A special event hosted by Soulcloth to encourage customers to explore and exercise their creativity. Customers will design their own fabric bag inspired by our collection. The gift cards will be submitted for voting. The customers are welcome to encourage their friends to vote for their designs.
 - Three winners will get the \$100,\$50,\$30 gifts cards



Marketing Tagline

Carry You!

Wewant you to think your bag as more than just abag. Wewant you to put a personality on your bag. Wewant you to think that your bag is your friend. Wewant you to be friendly to nature by using/carrying your bag.

Let's call your bag 'you' like your friend. Let's carry

'you' all the time.

Let's change the environment by carrying 'you.'



Tradeshow



- Natural Products Expo West & Engredea continues to be the leading trade show in the natural, organic and healthyproducts industry, attracting over 80,000 industry professionals and 3,100 exhibits to the Anaheim Convention Centerannually.
- 800 West Katella Avenue Anaheim, CA 92802 USA
- Mar7to 11

Tradeshow



- Explore the LA Fashion District's largest &most comprehensive variety of brands at the California Market Center (CMC), homebase for many prominent Showrooms representing hundreds of must-see Fashion &Lifestyle collections for Women, Men &Kids.

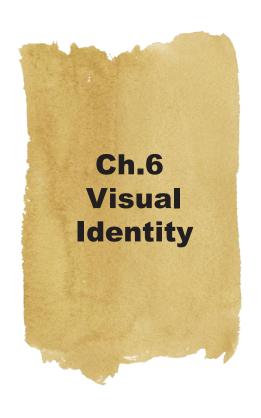
 In addition to Showrooms, expect to find several Tradeshows &special Showcases each Market, extending theimpressive selection of brands to scout during LA Fashion Market at the CMC.
- January 15-17, Summer 2018

 March 12-14, Fall 2018

 June 11-13, Fall II / Holiday 2018

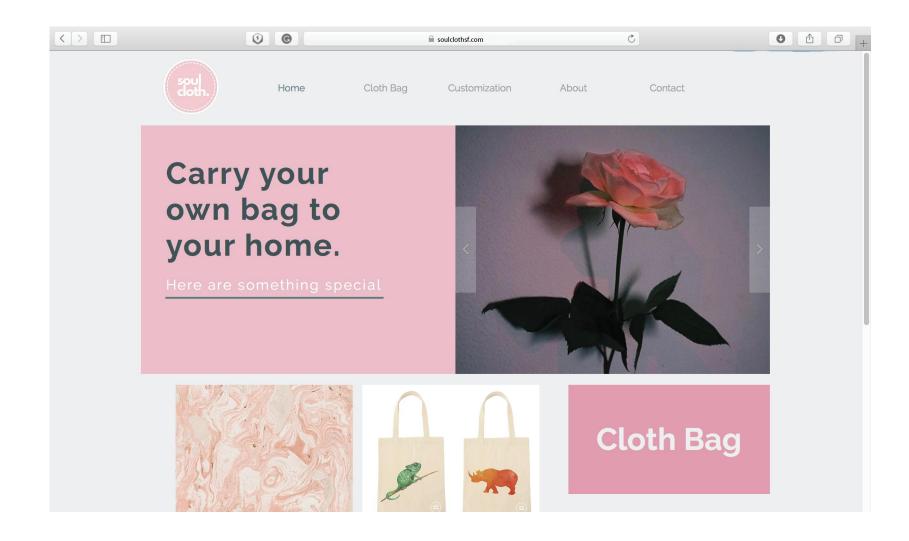
 July 30-August 1, Holiday / Resort 2018

Business Card

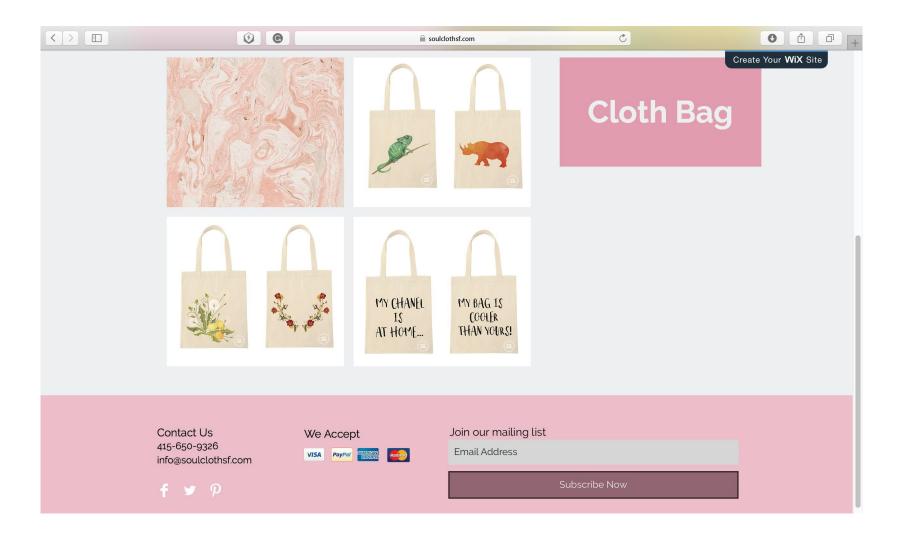




Website



Website



Packaging









PriceTags

Papertubepackaging

Shopping Bag

(Size: Small & Medium)

Citation

http://www.sfgate.com/green/article/S-F-FIRST-CITY-TO-BAN-PLASTIC-SHOPPING-BAGS-2606833.php

http://www.bbc.com/travel/story/20141215-living-in-the-worlds-most-eco-friendly-cities

https://www.wgsn.com/blogs/fashion-with-conscience-why-sutaiable-fashion-is-the-next-retail-frontier/# The Natural Consumer - US-August 2017-Executive Summary copy

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The-State- of-fashion- McK-BoF-2017-report.pdf

The Natural Consumer - US - August 2017 - Executive Summary

"Hayes Valley Demographics and Statistics" Niche, www.niche.com/places-to-live/n/hayes-valley-san-fran-cisco-ca/residents/.

https://www.surveymonkey.com/r/VC7DR3K

https://www.etsy.com/listing/187919592/dinosaurs-canvas-tote-bag-shopper?ref=related-3